T.FLEX FROM VERTEL POC

PROFESSIONAL MANAGEMENT & CONTROL CENTRE SOLUTION FOR ADMIN AND DISPATCH OPERATIONS





The Tassta T.Flex application is designed for smartphones, tablets and desktops. T.Flex runs on IP networks (2G, 3G, 4G, Wifi) powered by the most popular operating systems – Android, iOS and Windows. It delivers maximum operational capability with an intuitive user interface and maintains high availability even on slow data networks.

T.Flex provides 'always-on' push-to-talk operation, messaging, voice recording and GPS location management. It allows other applications to be integrated into the PoC application environment via a standard Software Developer Kit.



Vertel PoC features	T.FLEX FEATURES (STANDARD)	T.RODON FEATURES (ADVANCED)*	VERTEL PoC USER EXPERIENCE
INDIVIDUAL CALL Instant call from a user to another user using Push-to-Talk button on device, where second user has to answer the call	~	~	~
DIRECT CALL A direct call from a dispatcher to a specific user where they don't have to answer the call	~	~	~
GROUP CALL One to many instant call using the Push-to-Talk button; users can respond back to the group one at a time; multiple groups available	~	~	~
STATUS MESSAGING & TEXT/DATA EXCHANGE Allows sending of free text messages, status messages and file/image exchange from the dispatcher to users and between users	~	~	~
LOST CONNECTION SIGNAL User is notified if connection to the server is lost	~	V	~
OFFLINE CALL Calls to an offline user are recorded and available for play back when online	~	~	~
VOICE RECORDING & CALL HISTORY Call history data plus emergency call log with voice recording and replay available	~	V	~
BROADCAST CALL One way call directly to a group of users not requiring them to answer the call; transmit only, no user interaction	~	~	T.FLEX
PRIORITY CALL Allows users with higher priority to interrupt individual or group communications	~	~	T.FLEX
EMERGENCY CALL Can be triggered manually or by pre-set 'lone worker triggers' and sent with GPS location	~	~	T.FLEX
REMOTE MIC AND CAMERA Enables the dispatcher to remotely enable camera and mic on user device	~	~	T.FLEX
EMERGENCY JOURNAL Keeps a record of all duress calls made by all users with their GPS co-ordinates	~	~	T.FLEX
TASK MANAGEMENT AND CONTROL Dispatcher can send tasks to users with custom CRM integration	~	~	T.FLEX
GPS LOCATION (MAP) Dispatcher can poll the GPS location of individual users	~	~	T.FLEX
EMERGENCY MAP Enables the dispatcher to locate a user in distress	~	V	T.FLEX
DYNAMIC GROUP CALL Dispatcher can rapidly assign users to groups via the console interface		V	T.RODON ONLY
GPS TRACKING On dispatcher interface, map zoom with street view, location pin-point with position plus 'guard tour'		~	T.RODON ONLY
GEOFENCING Dispatcher can set triggers for entry/exit, duration within specific boundary		V	T.RODON ONLY
GPS ROUTE Replay of route triggered by GPS updates, QR code reading or NFC triggers		V	T.RODON ONLY
END TO END ENCRYPTION Additional security features available		~	ON REQUEST
LONE WORKER PROTECTION Dispatcher can configure device trigger for man down, specific movements, impacts, disconnect, yellow alarm (watchdog timer)		~	ON REQUEST

 $^*\mbox{User}$ equipment must be able to support advanced T.Rodon features.

 ${\it T. Rodon\ incorporates\ T. Flex\ capability}.$

For more information contact:

